Date: ______________________________

Thank you for taking the time to fill out the anonymous User Survey.

This survey consists of 29 questions and should take approximately 15 minutes to complete.

If you would like to provide us with more information about your experience with the eGranary, or would like to expound upon a question, please do so in the “additional comments” sections of the survey. Your responses to these survey questions will be kept confidential.

Please note: all User Survey responses are anonymous. In order to be entered in the drawing for the 2 GB flashdrive, however, you will be asked to provide your contact information and your entry must be received by mid October. Your contact information will NOT be linked to your survey responses. When you are finished, please return the survey to the survey administrator.

We appreciate your help in evaluating the eGranary Digital Library.

1. What is your gender?
   - □ Female
   - □ Male

2. Please indicate your age.

3. What is your highest education level completed?
   - □ Primary
   - □ Secondary
   - □ Vocational
   - □ University
   - □ Graduate or Professional School
   - □ None
   
   Additional comments:

4. Do you own a computer?
   - □ Yes. I own a laptop
   - □ Yes. I own a desktop.
   - □ No

5. Do you own a mobile phone?
   - □ Yes
   - □ No
   - □ Not sure

6. Do you have Internet access at home?
   - □ Yes
   - □ No
   - □ Not sure

7. How would you rate your general computer knowledge?
   (1 being the least knowledgeable and 10 being the most. Please circle your response)

   1  2  3  4  5  6  7  8  9  10

   Additional comments:

8. In what region of the world are you located?
   - □ East Africa
   - □ North Africa
   - □ South Africa
   - □ West Africa
   - □ South Asia
   - □ Southeast Asia
   - □ South Asia
   - □ East Asia
   - □ The Caribbean
   - □ Canada
   - □ USA
   - □ Other (please specify ____________________________)

The WiderNet Project          School of Library and Information Science          The University of Iowa
9. Where do you use the eGranary?
(Check all that apply…)
□ Home    □ Work         □ Community Library
□ Community Center □ School        □ Other (please specify)

10. Approximately how long have you used the eGranary?
□ Less than 1 year □ 1-2 years □ 3-4 years □ 5 or more years

  Additional comments:

11. Approximately how many kilometers do you have to travel from home to use the eGranary?
□ Less than 1 kilometer □ 1-2 □ 3-5
□ 6-10 □ More than 10 kilometers

  Additional comments:

12. How do you hear about the eGranary Digital Library?
□ eGranary Poster □ Friend □ Librarian □ Instructor
□ Other (please specify)

13. Which of the following best describes your use of the eGranary?
□ I have used the eGranary once or twice □ I have used the eGranary several times
□ I use the eGranary several times a year □ I use the eGranary at least once a month
□ I use the eGranary

  Additional comments:

14. Have you ever attended a course about the basic use of the eGranary?
□ Yes □ No □ Not sure

  Additional comments:

15. Which do you use MORE frequently when searching for information?
□ The Internet □ The eGranary
□ Other off-line content at my institution (such as CD-ROMs)
□ Other (please specify _____________________________ _________________ )

  Additional comments:

16. What improvements would you like to see in the eGranary?
17. For what purposes do you use the eGranary? 
(Check all that apply…)

- [ ] Educational
- [ ] Leisure
- [ ] Work
- [ ] Health information
- [ ] Games
- [ ] Personal interests
- [ ] Not sure
- [ ] Other (please specify ____________________________ )

18. Referring to the diagram below, please rank the helpfulness of the following eGranary interface features. 
(Put an X in the corresponding box for each interface feature listed in the table below.)

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<th>4</th>
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<th>7</th>
<th>8</th>
<th>9</th>
<th>10</th>
<th>I have never used this function</th>
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<tbody>
<tr>
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</table>
19. How often do you use the eGranary to find information for someone else?

- □ Never
- □ Seldom
- □ Sometimes
- □ Often
- □ Very often

Additional comments:

20. Is the eGranary in your area working properly?

- □ Yes
- □ No
- □ Not sure

Additional comments:

21. Compared with other resources that are readily available to you, how would you rank the utility of the eGranary to other sources of information?

(Put an X in the corresponding box for each resource listed in the table below.
1 being NOT useful and 10 being very useful.)

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<th>Resource</th>
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</table>

Additional comments:

22. How often have you been unsatisfied with the information found in the eGranary because it was too old?

(1 being never and 10 being always. Please circle your response.)

1  2  3  4  5  6  7  8  9  10

Additional comments:
23. Which of these situations make it difficult for you to use the eGranary?  
(Check all that apply…)
- □ Unreliable electricity
- □ Lack of electricity
- □ Lack of administrator training
- □ Too few computers from which to use the eGranary
- □ The eGranary is always too busy with other users
- □ Computer lab is not open enough
- □ Other (please specify _____________________________ _________________)

Additional comments:

24. How would you describe the ease of the eGranary?  
- □ Very easy
- □ Easy
- □ Neither easy nor hard
- □ Hard
- □ Very hard

Additional comments:

25. How have you shared information you have found on the eGranary with others?  
(Check all that apply…)
- □ Lectures
- □ Research paper/citations
- □ Community outreach
- □ Medical applications
- □ Printed for others
- □ Passed on verbally
- □ Copied the information to a CD or USB drive
- □ I do NOT share the information with others
- □ Other (please specify _____________________________ _________________)

Additional comments:

26. Would you recommend the eGranary Digital Library to others?  
(Check all that apply…)
- □ Yes
- □ No
- □ Not sure

Additional comments:

27. What are your favorite kinds of resources in the eGranary Digital Library?  
(Check all that apply…)
- □ Textbooks
- □ Web sites
- □ Video
- □ Audio
- □ Software
- □ Not sure
- □ Other (please specify _____________________________ _________________)

28. What are your favorite topics on the eGranary?  
(Check all that apply…)
- □ Medical information
- □ Literature
- □ Science
- □ Engineering
- □ Music
- □ Education
- □ Development
- □ Other (please specify _____________________________ _________________)

29. What would you like to add to the eGranary?